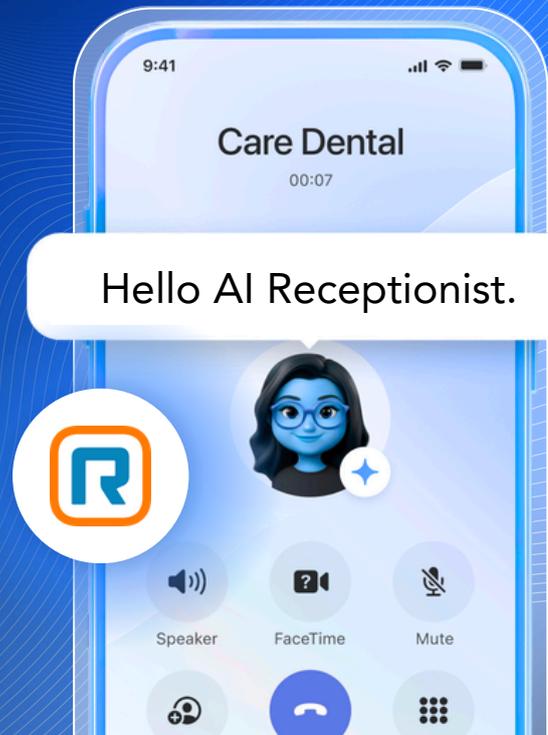


RINGCENTRAL AI RECEPTIONIST (AIR)

Always reachable.  
Always professional.  
Every opportunity captured.



GOODBYE MISSED CALLS.

Powered by RingCentral,  
Delivered by Momentum

AI-driven telephony that instantly and intelligently handles every incoming call. Available 24/7, scalable, and fully integrated into your communication environment.

RingCentral AI Receptionist (AIR) is an intelligent virtual receptionist that automatically answers, understands, and follows up on incoming calls. No menus, no waiting times, and no missed calls. AIR engages in natural conversations, intelligently routes calls, and takes care of routine tasks, so teams can focus on what truly matters.

KEY BENEFITS



**Always available**  
Every incoming call is answered immediately, even outside office hours.



**Human-like interaction**  
Natural conversations that adapt to your organization and your customers.



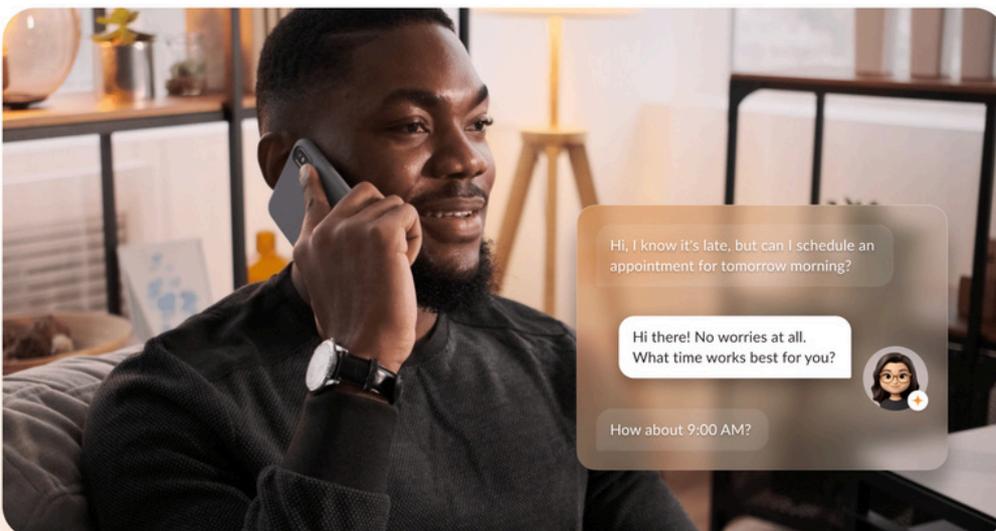
**Intelligent routing**  
Callers are instantly connected to the right person or action.



**Automated follow-up**  
Appointments, information sharing, call-back requests, all handled automatically.

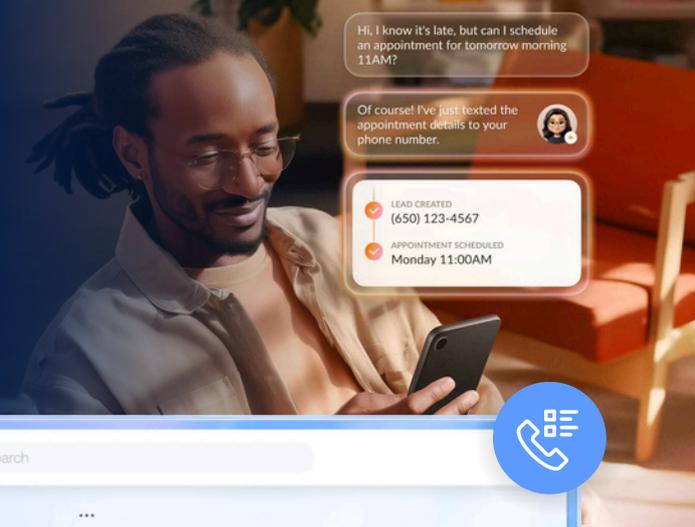


**Fast go-live**  
Up and running quickly, without complex implementation.



# Intelligent call handling

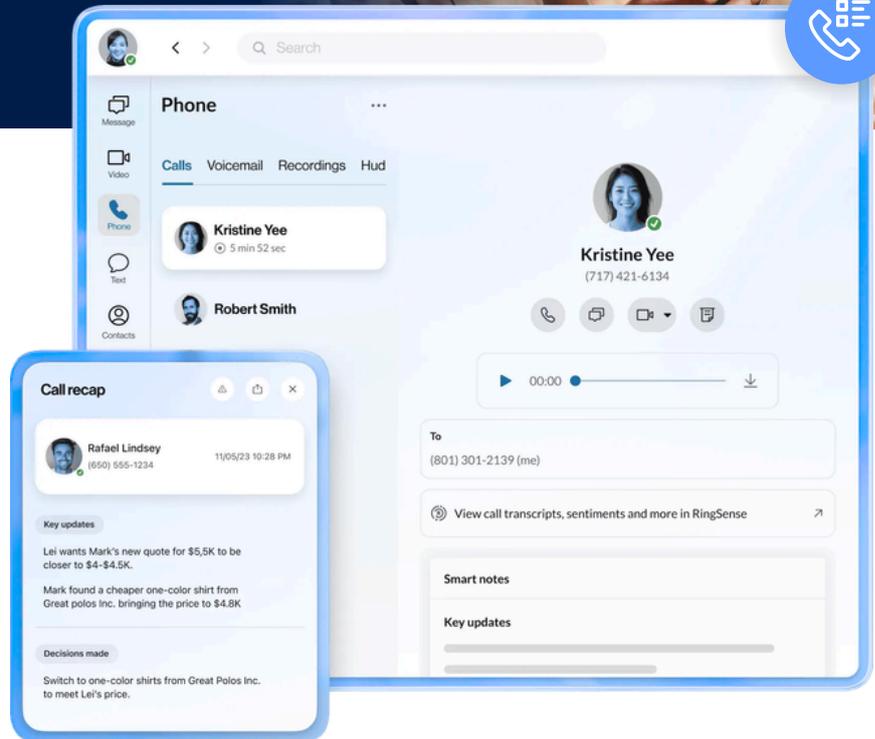
The AI Receptionist understands intent, context, and keywords in every interaction. It independently handles common questions, schedules appointments in real time, and intelligently routes calls, reducing team workload and delivering fast, consistent customer experiences.



## CUSTOMER EXPERIENCE

### The business impact

The AI Receptionist makes inbound communication predictable, scalable, and efficient. Automation and real-time insights create room for better service and higher productivity.



### Consistent quality

Every caller receives the same professional service.

### More focus

Teams spend less time on routine tasks and more time on value.

### Immediate response

Customers get immediate help without being transferred or having to repeat themselves.

## Why RingCentral AIR?

**93%**

CALLS HANDELED BY AI

**50%**

LESS TIME SPENT ON INBOUND CALLS

**25%**

REVENUE GROWTH IN ORGANISATIONS

**2-4 hours**

TIME SAVED PER EMPLOYEE PER DAY

**90%**

REDUCTION IN IRRELEVANT CALLS



## Made for your organization

The AI Receptionist adapts effortlessly to every industry:

- Transport & Logistics – planning, routing, and scheduling
- Manufacturing – production inquiries, order status, and internal routing
- Financial Services – customer routing and product information
- Retail – opening hours, availability, and promotions
- Other industries – tailored workflows and use cases

### WHY MOMENTUM?

As a trusted RingCentral partner, Momentum helps organizations move beyond deployment to fully realize the power of AI-driven communications. We ensure RingCentral and the AI Receptionist (AIR) are not just implemented, but embedded into daily workflows in a way that accelerates adoption, improves performance, and delivers long-term value.

#### Expert Implementation and Adoption

Successful AI initiatives depend on more than configuration. Momentum provides structured implementation, onboarding, and enablement services that ensure fast time-to-value and high user adoption. From integrations and data governance to tracker configuration and coaching workflows, we help organizations operationalize the AI Receptionist (AIR) with confidence.

#### Continuous Optimization and Strategic Guidance

Momentum acts as a long-term partner, not a one-time provider. As customer needs evolve and AI capabilities expand, we continuously help optimize RingCentral and RingSense AI environments. This includes refining trackers, enhancing reporting, supporting new use cases, and aligning AI insights with changing business priorities.

#### Local Expertise, Global Platform

With Momentum, customers benefit from local expertise backed by a globally trusted RingCentral platform. We provide responsive support, regional understanding, and hands-on guidance while leveraging RingCentral's secure, scalable, and reliable communications infrastructure.



## Find out why Momentum matters

RingCentral and the RingCentral AI Receptionist (AIR) form the technological foundation. Momentum ensures this technology delivers real results. Together, we help organizations turn conversations into insights, translate insights into action, and turn action into lasting business impact.

[CONTACT US](#)